



Dear Valued Customer,

CU Medical Systems has identified an issue with the battery meter on a specific batch of the iPad SP1 AED (Automated External Defibrillator) that may cause the battery meter to display lower energy level than is actually contained in the battery. This customer information letter is intended to inform you about:

- What the problem is
- Which devices are affected
- The actions planned by CU Medical to correct the problem

We have reviewed our records and identified that you have been provided devices which may be affected by the attached Field Safety Notice. We kindly ask that you read this notice carefully and then visit the website address below by February 28th 2021 to acknowledge that you have read and understood the contents of this notice.

We will use the information provided to contact you and arrange correction of the affected devices via a software re-install.

Further information concerning this issue will be published on the same website as it becomes available.

CU Medical Systems Inc. apologises for any inconvenience caused by this problem.

Yours Sincerely,

CU Medical Systems, Inc.

CU Medical Systems Inc.

Harkrark Ra

H.R.Ra / PRESIDENT

28.01.2021



<p>Affected Products</p>	<p>iPAD SP1 Semi-Automatic AED & iPAD SP1 Fully Automatic AED Serial numbers listed in the Appendix.</p>
<p>Problem Description</p>	<p>An error was made during manufacturing on a limited number of devices. The effect of this is that when a new battery is inserted in the device, the battery meter reads that the battery is full, however within a short period of time – from a couple of weeks to a few months - the battery level meter drops suggesting that the battery has less power in it. Tests have concluded that there is no issue with the batteries themselves, but instead the issue is with the way that the battery meter reports the energy level.</p> <p>This issue does not cause any risk that the device will not work since there is actually more power in the battery than reported, and therefore the device will operate as expected.</p>
<p>How to identify affected products</p>	<p>The affected devices were manufactured between 01/01/2020 and 31/05/2020 and were sold in the UK & Ireland between approximately 01/03/2020 and 31/12/2020</p> <p>The serial number of your device can be found on the label on the bottom of the device. This serial number should be checked against the list below.</p> <div data-bbox="751 891 1139 1263" data-label="Image"> </div>
<p>Advice on actions by customer/user</p>	<p>No actions by the user are required on the device. The device will continue to operate as expected. The battery meter may show that it has less energy remaining in the battery than the actual energy in the battery. If you have one of the affected devices and the battery meter shows that there is little or no energy remaining in the battery, the battery should still be replaced as per the normal operating instructions.</p> <p>Please visit the website (www.ipad-aed.com/safetynotice) to register your details so that we may arrange the software re-install.</p>
<p>Actions planned by the manufacturer</p>	<p>The cause of the software error has been identified and a fix will be made available via a software re-install. This software re-install will be done by a trained engineer at no cost to the customer.</p>
<p>Further information and support</p>	<p>Please visit the website address below for the latest information or if you have any questions or queries.</p>

Please visit; www.ipad-aed.com/safetynotice

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Appendix – Serial Number List



G1N46F0241	G1R29R460	G1R30S141	G1R30S247	G1R30S368	G1R30S480
G1R03C059	G1R29R461	G1R30S144	G1R30S248	G1R30S369	G1R30S481
G1R14I217	G1R29R462	G1R30S146	G1R30S249	G1R30S377	G1R30S482
G1R29R316	G1R29R468	G1R30S147	G1R30S250	G1R30S378	G1R30S484
G1R29R318	G1R29R475	G1R30S150	G1R30S251	G1R30S379	G1R30S485
G1R29R319	G1R29R479	G1R30S152	G1R30S252	G1R30S380	G1R30S486
G1R29R322	G1R30S004	G1R30S154	G1R30S254	G1R30S381	G1R30S488
G1R29R324	G1R30S006	G1R30S155	G1R30S257	G1R30S382	G1R30S491
G1R29R325	G1R30S007	G1R30S156	G1R30S258	G1R30S384	G1R30S492
G1R29R328	G1R30S013	G1R30S157	G1R30S259	G1R30S387	G1R30S494
G1R29R332	G1R30S019	G1R30S164	G1R30S261	G1R30S391	G1R30S496
G1R29R338	G1R30S021	G1R30S166	G1R30S262	G1R30S392	G1R30T002
G1R29R339	G1R30S026	G1R30S169	G1R30S268	G1R30S394	G1R30T005
G1R29R340	G1R30S028	G1R30S170	G1R30S270	G1R30S401	G1R30T011
G1R29R341	G1R30S029	G1R30S172	G1R30S273	G1R30S405	G1R30T017
G1R29R342	G1R30S034	G1R30S174	G1R30S277	G1R30S407	G1R30T018
G1R29R343	G1R30S036	G1R30S176	G1R30S280	G1R30S408	G1R30T126
G1R29R348	G1R30S037	G1R30S180	G1R30S281	G1R30S411	G1R30T138
G1R29R349	G1R30S044	G1R30S181	G1R30S282	G1R30S413	G1R30T139
G1R29R353	G1R30S047	G1R30S183	G1R30S283	G1R30S414	G1R30T145
G1R29R364	G1R30S049	G1R30S184	G1R30S284	G1R30S415	G1R30T149
G1R29R367	G1R30S050	G1R30S185	G1R30S285	G1R30S416	G1R30T154
G1R29R369	G1R30S071	G1R30S190	G1R30S288	G1R30S417	G1R30T161
G1R29R372	G1R30S073	G1R30S191	G1R30S290	G1R30S420	G1R30T328
G1R29R375	G1R30S074	G1R30S192	G1R30S291	G1R30S421	G1R30T330
G1R29R377	G1R30S079	G1R30S193	G1R30S296	G1R30S426	G1R30T334
G1R29R380	G1R30S081	G1R30S195	G1R30S297	G1R30S428	G1R30T335
G1R29R382	G1R30S082	G1R30S196	G1R30S298	G1R30S429	G1R34U002
G1R29R390	G1R30S087	G1R30S200	G1R30S304	G1R30S431	G1R34U069
G1R29R391	G1R30S088	G1R30S201	G1R30S306	G1R30S432	G1R34U114
G1R29R405	G1R30S090	G1R30S203	G1R30S307	G1R30S434	G1R34V233
G1R29R407	G1R30S092	G1R30S207	G1R30S308	G1R30S436	G1R34V236
G1R29R408	G1R30S093	G1R30S209	G1R30S315	G1R30S447	G1R34V237
G1R29R413	G1R30S094	G1R30S211	G1R30S316	G1R30S448	G1R34V238
G1R29R415	G1R30S096	G1R30S213	G1R30S320	G1R30S453	G1R34V241
G1R29R422	G1R30S100	G1R30S220	G1R30S322	G1R30S454	G1R34V242
G1R29R423	G1R30S101	G1R30S221	G1R30S324	G1R30S455	G1R34V244
G1R29R424	G1R30S103	G1R30S222	G1R30S330	G1R30S456	G1R34V246
G1R29R427	G1R30S114	G1R30S224	G1R30S333	G1R30S457	G1R34V256
G1R29R428	G1R30S117	G1R30S225	G1R30S335	G1R30S459	G1R34V260
G1R29R429	G1R30S119	G1R30S226	G1R30S338	G1R30S460	G1R34V267
G1R29R431	G1R30S120	G1R30S227	G1R30S341	G1R30S461	G1R34V273
G1R29R432	G1R30S121	G1R30S228	G1R30S343	G1R30S462	G1R34V274
G1R29R433	G1R30S122	G1R30S229	G1R30S344	G1R30S463	G1R34V275
G1R29R434	G1R30S123	G1R30S230	G1R30S345	G1R30S464	G1R34V277
G1R29R438	G1R30S124	G1R30S231	G1R30S347	G1R30S465	G1R34V278
G1R29R439	G1R30S125	G1R30S233	G1R30S348	G1R30S466	G1R34V279
G1R29R440	G1R30S126	G1R30S234	G1R30S349	G1R30S467	G1R34V280
G1R29R442	G1R30S127	G1R30S235	G1R30S351	G1R30S468	G1R34V282
G1R29R443	G1R30S128	G1R30S237	G1R30S352	G1R30S470	G1R34V287
G1R29R449	G1R30S129	G1R30S238	G1R30S357	G1R30S471	G1R34V289
G1R29R450	G1R30S130	G1R30S239	G1R30S358	G1R30S473	G1R34V365
G1R29R451	G1R30S134	G1R30S242	G1R30S363	G1R30S474	G1R35W001
G1R29R455	G1R30S137	G1R30S244	G1R30S364	G1R30S475	G1R35W002
G1R29R459	G1R30S140	G1R30S245	G1R30S366	G1R30S477	G1R35W004

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G1R35W005	G1R35W191	G1R35W415	G1R36A226	G1R36X328	G1R36X429
G1R35W007	G1R35W198	G1R35W420	G1R36A230	G1R36X330	G1R36X431
G1R35W008	G1R35W200	G1R35W433	G1R36A233	G1R36X331	G1R36X432
G1R35W009	G1R35W203	G1R35W434	G1R36A234	G1R36X336	G1R36X433
G1R35W010	G1R35W207	G1R35W435	G1R36A236	G1R36X340	G1R36X435
G1R35W012	G1R35W219	G1R35W439	G1R36A238	G1R36X341	G1R36X436
G1R35W013	G1R35W225	G1R35W441	G1R36A239	G1R36X342	G1R36X437
G1R35W015	G1R35W247	G1R35W442	G1R36X079	G1R36X344	G1R36X439
G1R35W016	G1R35W248	G1R35W445	G1R36X082	G1R36X348	G1R36X440
G1R35W017	G1R35W252	G1R35W446	G1R36X085	G1R36X349	G1R36X441
G1R35W019	G1R35W257	G1R35W447	G1R36X095	G1R36X351	G1R36X443
G1R35W020	G1R35W258	G1R35W451	G1R36X098	G1R36X352	G1R36X444
G1R35W021	G1R35W278	G1R35W453	G1R36X099	G1R36X354	G1R36X445
G1R35W022	G1R35W291	G1R35W465	G1R36X104	G1R36X355	G1R36X446
G1R35W023	G1R35W295	G1R35W467	G1R36X105	G1R36X356	G1R36X448
G1R35W024	G1R35W304	G1R35W473	G1R36X106	G1R36X357	G1R36X451
G1R35W025	G1R35W305	G1R35W474	G1R36X111	G1R36X358	G1R36X452
G1R35W026	G1R35W308	G1R35W475	G1R36X112	G1R36X360	G1R36X454
G1R35W028	G1R35W310	G1R35W478	G1R36X113	G1R36X361	G1R36X455
G1R35W034	G1R35W313	G1R35W480	G1R36X115	G1R36X362	G1R36X457
G1R35W035	G1R35W315	G1R35W483	G1R36X117	G1R36X363	G1R36X458
G1R35W036	G1R35W317	G1R35W484	G1R36X121	G1R36X364	G1R36X459
G1R35W053	G1R35W321	G1R35W485	G1R36X123	G1R36X365	G1R36X461
G1R35W059	G1R35W325	G1R35W486	G1R36X126	G1R36X370	G1R36X462
G1R35W060	G1R35W326	G1R35W490	G1R36X128	G1R36X371	G1R36X463
G1R35W063	G1R35W327	G1R35W491	G1R36X133	G1R36X375	G1R36X464
G1R35W064	G1R35W330	G1R35W493	G1R36X138	G1R36X376	G1R36X465
G1R35W066	G1R35W331	G1R35W494	G1R36X139	G1R36X377	G1R36X467
G1R35W067	G1R35W337	G1R35W495	G1R36X269	G1R36X378	G1R36X468
G1R35W068	G1R35W338	G1R35W496	G1R36X271	G1R36X379	G1R36X470
G1R35W069	G1R35W339	G1R35W497	G1R36X272	G1R36X382	G1R36X471
G1R35W071	G1R35W342	G1R35W498	G1R36X273	G1R36X383	G1R36X472
G1R35W072	G1R35W344	G1R36A128	G1R36X274	G1R36X384	G1R36X475
G1R35W119	G1R35W345	G1R36A191	G1R36X275	G1R36X387	G1R36X476
G1R35W120	G1R35W347	G1R36A192	G1R36X276	G1R36X389	G1R36X478
G1R35W121	G1R35W350	G1R36A193	G1R36X277	G1R36X390	G1R40C001
G1R35W122	G1R35W351	G1R36A194	G1R36X279	G1R36X392	G1R40C002
G1R35W124	G1R35W352	G1R36A197	G1R36X280	G1R36X394	G1R40C003
G1R35W126	G1R35W353	G1R36A198	G1R36X281	G1R36X396	G1R40C004
G1R35W127	G1R35W354	G1R36A201	G1R36X282	G1R36X398	G1R40C005
G1R35W128	G1R35W355	G1R36A202	G1R36X285	G1R36X400	G1R40C006
G1R35W129	G1R35W360	G1R36A204	G1R36X287	G1R36X407	G1R40C007
G1R35W130	G1R35W363	G1R36A206	G1R36X289	G1R36X409	G1R40C008
G1R35W132	G1R35W366	G1R36A207	G1R36X290	G1R36X410	G1R40C009
G1R35W134	G1R35W373	G1R36A208	G1R36X291	G1R36X412	G1R40C011
G1R35W135	G1R35W374	G1R36A209	G1R36X292	G1R36X413	G1R40C013
G1R35W149	G1R35W378	G1R36A211	G1R36X293	G1R36X414	G1R40C015
G1R35W150	G1R35W381	G1R36A212	G1R36X296	G1R36X416	G1R40C018
G1R35W153	G1R35W403	G1R36A213	G1R36X297	G1R36X418	G1R40C022
G1R35W159	G1R35W404	G1R36A214	G1R36X298	G1R36X419	G1R40C024
G1R35W160	G1R35W407	G1R36A216	G1R36X299	G1R36X421	G1R40C025
G1R35W162	G1R35W408	G1R36A217	G1R36X301	G1R36X424	G1R40C026
G1R35W167	G1R35W409	G1R36A221	G1R36X309	G1R36X425	G1R40C027
G1R35W175	G1R35W412	G1R36A222	G1R36X312	G1R36X426	G1R40C028
G1R35W188	G1R35W414	G1R36A225	G1R36X314	G1R36X427	G1R40C029

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Appendix – Serial Number List



G1R40C030	G1R40C385	G1R40C499	G1R46I091	G1R46I216	G1R46I329
G1R40C031	G1R40C386	G1R40C500	G1R46I092	G1R46I217	G1R46I330
G1R40C032	G1R40C387	G1R46I001	G1R46I096	G1R46I221	G1R46I331
G1R40C033	G1R40C389	G1R46I002	G1R46I097	G1R46I225	G1R46I335
G1R40C034	G1R40C390	G1R46I004	G1R46I099	G1R46I226	G1R46I336
G1R40C035	G1R40C394	G1R46I006	G1R46I100	G1R46I227	G1R46I337
G1R40C036	G1R40C397	G1R46I009	G1R46I101	G1R46I228	G1R46I340
G1R40C037	G1R40C398	G1R46I011	G1R46I102	G1R46I230	G1R48L106
G1R40C040	G1R40C399	G1R46I012	G1R46I104	G1R46I231	G1R48L120
G1R40C041	G1R40C400	G1R46I013	G1R46I106	G1R46I233	G1R48L403
G1R40C045	G1R40C405	G1R46I014	G1R46I107	G1R46I234	G1R48L404
G1R40C046	G1R40C406	G1R46I017	G1R46I108	G1R46I238	G1R48L405
G1R40C047	G1R40C407	G1R46I018	G1R46I116	G1R46I240	G1R48L408
G1R40C048	G1R40C408	G1R46I019	G1R46I118	G1R46I243	G1R48L423
G1R40C049	G1R40C414	G1R46I023	G1R46I119	G1R46I244	G1R48L424
G1R40C050	G1R40C415	G1R46I025	G1R46I120	G1R46I254	G1R48L462
G1R40C051	G1R40C416	G1R46I026	G1R46I123	G1R46I255	G1R48L470
G1R40C052	G1R40C417	G1R46I028	G1R46I125	G1R46I259	G1R48L472
G1R40C053	G1R40C425	G1R46I029	G1R46I126	G1R46I260	G1R48L482
G1R40C054	G1R40C429	G1R46I030	G1R46I127	G1R46I263	G1R49M006
G1R40C055	G1R40C432	G1R46I031	G1R46I131	G1R46I264	G1R49M009
G1R40C059	G1R40C435	G1R46I032	G1R46I133	G1R46I269	G1R49M017
G1R40C060	G1R40C436	G1R46I033	G1R46I138	G1R46I270	G1R49M024
G1R40C062	G1R40C437	G1R46I035	G1R46I142	G1R46I271	G1R49M029
G1R40C063	G1R40C440	G1R46I036	G1R46I143	G1R46I272	G1R49M030
G1R40C065	G1R40C441	G1R46I037	G1R46I144	G1R46I274	G1R49M075
G1R40C066	G1R40C443	G1R46I038	G1R46I145	G1R46I275	G1R49M092
G1R40C068	G1R40C447	G1R46I040	G1R46I147	G1R46I277	G1R49M093
G1R40C069	G1R40C449	G1R46I041	G1R46I148	G1R46I280	G1R49M097
G1R40C070	G1R40C452	G1R46I042	G1R46I154	G1R46I281	G1R49M098
G1R40C071	G1R40C454	G1R46I046	G1R46I156	G1R46I283	G1R49M099
G1R40C079	G1R40C460	G1R46I047	G1R46I160	G1R46I284	G1R49M100
G1R40C083	G1R40C465	G1R46I049	G1R46I161	G1R46I286	G1R49M101
G1R40C084	G1R40C467	G1R46I050	G1R46I162	G1R46I287	G1R49M115
G1R40C085	G1R40C468	G1R46I052	G1R46I164	G1R46I292	G1R49M138
G1R40C087	G1R40C469	G1R46I053	G1R46I165	G1R46I294	G1R49M152
G1R40C088	G1R40C470	G1R46I054	G1R46I166	G1R46I296	G1R49M153
G1R40C089	G1R40C473	G1R46I058	G1R46I167	G1R46I297	G1R49M155
G1R40C340	G1R40C476	G1R46I059	G1R46I168	G1R46I298	G1R49M156
G1R40C353	G1R40C477	G1R46I060	G1R46I176	G1R46I299	G1R49M158
G1R40C357	G1R40C478	G1R46I063	G1R46I177	G1R46I300	G1R49M159
G1R40C359	G1R40C481	G1R46I070	G1R46I180	G1R46I303	G1R49M160
G1R40C364	G1R40C482	G1R46I071	G1R46I183	G1R46I305	G1R49M162
G1R40C367	G1R40C483	G1R46I072	G1R46I185	G1R46I307	G1R49M164
G1R40C369	G1R40C484	G1R46I073	G1R46I192	G1R46I309	G1R49M165
G1R40C372	G1R40C486	G1R46I075	G1R46I193	G1R46I312	G1R49M166
G1R40C374	G1R40C487	G1R46I077	G1R46I194	G1R46I315	G1R49M167
G1R40C375	G1R40C489	G1R46I078	G1R46I195	G1R46I316	G1R49M168
G1R40C377	G1R40C490	G1R46I079	G1R46I196	G1R46I317	G1R49M188
G1R40C378	G1R40C493	G1R46I084	G1R46I199	G1R46I318	G1R49M191
G1R40C379	G1R40C494	G1R46I085	G1R46I200	G1R46I321	G1R49M195
G1R40C380	G1R40C495	G1R46I086	G1R46I202	G1R46I322	G1R49M204
G1R40C381	G1R40C496	G1R46I088	G1R46I203	G1R46I323	G1R49M210
G1R40C383	G1R40C497	G1R46I089	G1R46I205	G1R46I325	G1R49M231
G1R40C384	G1R40C498	G1R46I090	G1R46I206	G1R46I328	G1R49M239

Appendix – Serial Number List



G1R49M248	G1R49O343
G1R49M323	G1R49O344
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G1R49O340	